Everything is going digital these days... cell phones, cable, radio, and now TV. So, if anyone thinks that traditional landline phone service is here to stay, then they are kidding themselves. VoIP phones service is slowly taking the place of traditional phone service and soon traditional phone service will become obsolete; the question is not if, but when.

Not all VoIP phone service providers are created equal and it is important to know what to look for when choosing a VoIP phone service provider.

Hidden costs

Most VoIP phone services include an adapter, but not all do, so be sure to check when comparing plans. Many services charge fees up-front for setup and/or shipping equipment.

Local number portability

Most companies allow customers to keep their original phone number, although sometimes it is not possible depending on the local service. Some services do not allow this at all.

Multiple lines

Multiple-line options are limited, since most services only allow one line per converter box, but some services have multi-line offers that are excellent for businesses that want to switch over to VoIP phone service.

Security

Test the vendor any security protocol will be implemented when they setup the IP PBX System. Certain rule like deny non secure IP range, set up allow call duration(such as block mid night calling), pin code setting and etc.

Terms & Conditions

This is very important to protect your company benefit, make sure the vendor will not run away if any incident happen such as hacking. IP PABX hacking is very common now, it will cost a huge damage to the company if you overlook it. Make sure the terms and conditions protect your company for certain circumstances.

Need a free consultation?

Click here to submit the enquiry